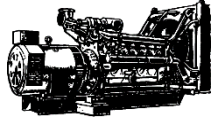


PROUDLY 100% AUSTRALIAN OWNED

**MACFARLANE
GENERATORS**



ESTABLISHED 1949

VICTORIA (HEAD OFFICE) REC: 691

136 Fairbank Road, Clayton South, VIC 3169

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Fax: 03 9543 7138

NEW SOUTH WALES BRANCH REC: 261624C

1 St. James Place, Seven Hills, NSW 2147

Ph: 02 9899 6699

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Macfarlane Generators PTY. LTD.

ACN 006 849 074

ABN 74 006 849 074

Issued: 1992

Revised: 1997/2006/2014/2017/2019

WARRANTY CONDITIONS

- WARRANTY OF DISTRIBUTED PRODUCT** On Manufacturers new equipment supplied by Macfarlane Generators, the particular Manufacturer's warranty conditions will apply e.g. Cummins / Pramac / Kohler and others (copies supplied on request). Macfarlane Generators will support the Manufacturer's warranty conditions as required by the Manufacturer where applicable.
- WARRANTY OF MACFARLANE PRODUCTS AND SERVICES** Macfarlane Generators provide a warranty on its own products, services, and workmanship for 12 months or 2000 hours (whichever comes first from the date of shipment or invoice) under normal use & service. Alterations or repairs made to the product without prior approval from Macfarlane Generators may void this warranty.
- The above warranty is in lieu of any other warranties expressed or implied. Warranty does not cover fair wear and use commensurate with the age of the product, any damage caused by accident, abuse, misuse, neglect, or failure to observe proper operating instructions or proper machinery maintenance.
- HOW TO CLAIM** To claim a warranty, a Warranty Return Authorisation (WRA) must be completed including providing details and a copy of the purchase invoice, and returned to Macfarlane Generators prior to any works being considered or authorised. A purchase order may be required and invoiced on completion of works if warranty is not approved.
- RETURN OF DEFECTIVE UNITS** After written consent has been given by our authorised representative, all defective products are to be returned with freight pre-paid via regular road transport to the branch where the goods were purchased or supplied.
- ADJUSTMENT POLICY** Macfarlane Generators shall, as its option, repair or replace at no charge, any unit under warranty which it determines from its own examination to have become defective under normal use and service.
- Such examination may be made by our representative at the buyer's premises.
- LABOUR COSTS** The above adjustment policy does not include the following and must be paid by the customer:
1. Reimbursement of any labour costs incurred to remove defective units, or install replacement units made under warranty not covered by manufacturer.
 2. Travelling time and expenses to and from site for the company's representative or service staff not covered by manufacturer.
 3. Any extraordinary expenses and/or associated costs with removal or refitting of parts travelling to and from site by our service staff to industry standards.
- LIABILITIES OF BUYER** Where the defect is found not to be the fault of Macfarlane Generators or the manufacturers products supplied by Macfarlane Generators, the buyer shall be liable for all expenses incurred by Macfarlane Generators and its sub-contractors (where applicable) at the buyer's request. Such expense shall include freight, inspections and any repair services performed at the buyer's request.
- LIMITATION OF LIABILITY** The liability of Macfarlane Generators for any defects in its products, shall be limited to the repair or replacement of defective units as offered by the manufacturer. Macfarlane Generators shall not be responsible or liable for any other loss resulting from defects in products, consequential or otherwise.
- NOTE** No warranty is given or implied on pre-owned equipment unless specified in writing at point of sale. Our goods may come with guarantees that cannot be excluded under Australian Consumer Law.